



Specialized Blood Tests From Singulex
Can Play a Key Role in Your Heart Health




Important Information on Coverage for Your Singulex Testing Services

Dear Patient,

Your healthcare provider has ordered specialized testing from Singulex Clinical Laboratory, because it provides important information about your cardiovascular health.

As is customary with other providers of covered healthcare services, a benefit claim for the laboratory services provided by Singulex will be submitted directly to your health insurance carrier for reimbursement consideration.

After the claim is processed, your insurance carrier may send you an Explanation of Benefits (EOB) statement that will be similar to the example presented below.

	INSURANCE COMPANY CLAIMS OFFICE	EXPLANATION OF BENEFITS							
	SINGULEX INC 1701 HARBOR BAY PARKWAY, STE 200 ALAMEDA, CA 94502-3014	Date Processed: 5/25/2014	THIS IS NOT A BILL						
SERVICE DATE	PROCEDURE CODE	AMOUNT CHARGED	DISCOUNT	NOT COVERED	COVERED	DEDUCTIBLE / COINSURANCE	ADJUSTMENT	PAYMENT AMOUNT	REMARK CODE
PATIENT:	JOHN SMITH		INSURED:	JOHN SMITH		ACCT NO:	31502T127	CLAIM ID:	1350-502-0
05/01/2014	84484	50.00	15.00	0.00	35.00	3.50	0.00	31.50	412
05/01/2014	83880	100.00	30.00	0.00	70.00	7.00	0.00	63.00	412

The EOB is a statement from your health insurance carrier that details your recent healthcare charges and their estimated "covered" amounts, less copayments, coinsurance or deductibles, which are determined according to the terms of your benefit plan. **The EOB is not a bill.**

It is possible that your insurance carrier will send you a check for the diagnostic testing performed by Singulex. If this occurs, please immediately endorse the check and mail it along with a copy of the Explanation of Benefits to:

Singulex, Inc.
Department CH 19669
Palatine, IL 60055

It is Singulex's policy to comply with Federal and State laws and regulations in performing its billing and collections functions. In some circumstances, including patients with government payor coverage and those covered by in-network insurance plans, patients may be billed for copayments, coinsurance or deductibles. All patients are eligible to apply for our Financial Assistance Program.

For specific billing questions please contact our Billing Department at 1-800-400-4344.