



Patient Billing Overview

EasyPay™

Please keep these guidelines for reference.

EasyPay

The EasyPay Insurance Billing Program is the insurance billing option for patients with private or commercial insurance including Medicare Advantage plans and Genova contracted insurances.

Submission of a payment method for the EasyPay amount indicated on the fee schedule is required for the patient to be included in the EasyPay billing program.

Please provide a payment method for the amount given by EasyPay Schedule A unless:

- Your insurance provider is listed on the EasyPay Schedule B list found at www.gdx.net/billing. If your insurance provider is listed on Schedule B, please provide the Schedule B amount listed instead of the Schedule A amount.
- You are not covered by insurance. Please submit the Schedule B amount.

Please refer to the program guidelines below for additional requirements of the EasyPay program or visit www.gdx.net/billing for comprehensive and most current information.

Please see below for participation details.

1) As outlined above, identify which EasyPay Schedule amount applies to your insurance provider and test(s).

EasyPay Schedule A

- For patients covered by commercial or private insurance providers, including Medicare Advantage, not listed under EasyPay Schedule B at www.gdx.net/billing
- For patients covered by one of our contracted insurance plans listed at www.gdx.net/billing

EasyPay Schedule B

- For patients covered by insurance providers listed in EasyPay Schedule B at www.gdx.net/billing, which are ineligible for EasyPay Schedule A
- For patients without insurance

See back for more details

- 2) Complete the insurance information section (if applicable) and the payment information section on the requisition form and include a payment method with sample submission.
- *Include a copy* (front and back) of your insurance card, if applicable.
 - *Fill out* the sections requesting insurance (if applicable) and patient demographics information on the requisition form.
 - *Ensure* that ICD-9 diagnosis code(s) are provided on the requisition form by your health care practitioner.
- 3) The specified EasyPay amount will be collected using the payment information provided. See www.gdx.net/billing for additional EasyPay amount collection details.
- 4) If you receive payment directly from your insurance provider:
- Sign and endorse the check to Genova Diagnostics.
 - Forward the insurance payment(s) and a copy of your EOB to:
*Genova Diagnostics
P.O. Box 3220
Asheville, NC 28802*

Genova Diagnostics is a Medicare provider. Medicare, Medicaid, and other Government healthcare programs are ineligible for the EasyPay insurance billing program. However, Genova will submit claims directly to Medicare and eligible Medicaid programs on behalf of the patient. Please see the requisition form or visit www.gdx.net/billing/medicare for details if you are covered by one of these plans.

If followed completely, the EasyPay program helps limit patient out of pocket expenses. If any of the items above are not provided, the patient will be responsible for the full patient responsibility, up to the list price of the test, minus payments received by Genova Diagnostics.

*More questions?
Please call Client Services at
800-522-4762*

GENOVA
DIAGNOSTICS


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